

Home Instead Fee Structure and Care Approach

At Home Instead, we like to keep things simple and reassuring. We work on a fixed monthly package rather than charging by the hour. Your monthly fee is based on the number of care hours you need each week, which means the cost stays the same each month and is easy to plan for.

There are no extra charges for visits at different times of the day, weekends, or even Bank Holidays—so you can feel confident knowing there won't be any unexpected costs. Every visit is a full hour of dedicated care, and we never include travel time as part of your visit.

Our Care Solutions approach is designed to give you peace of mind and help you budget comfortably, without any surprises along the way.

We also believe that familiar faces make all the difference. You will have a consistent team of Care Professionals visiting you at agreed times, and each one will be introduced to you beforehand—so no one ever arrives at your door as a stranger.

Before care begins, we'll work with you to create a personalised care plan tailored to your needs. Families can stay connected too, with access to care notes through an easy-to-use app, wherever they are in the world.

With Home Instead's Care Solutions, you can relax knowing everything is taken care of with professionalism, consistency, and a friendly touch.

Example prices for Care Solutions

Number of hours per week	Cost per Week	Cost per month
4	£179.04	£775.84
5	£223.80	£969.80
7	£313.32	£1357.72
14	£626.64	£2715.44